

LEAK PROTECTION PROGRAM*

Leaks can be expensive, and even though a leak may not be your fault. When you use water, you are responsible for it. Our new ServLine Program protects you from this unexpected expense. Covering qualifying leaks occurring on your property providing up to \$1,000[§] once every 12-Months.

WATER LEAK

Residential: \$2.00[§] per month
Master Meter: Not Applicable

TESTIMONIAL

“My ServLine Leak & Line Protection offered by the utility paid \$172.54 to the cover my water leak. And then an additional \$1,570.00 to fix my line.”

Mrs. McWherter | Home Owner

Call to decline service and accept full responsibility for high bills caused by leaks. In the event of a high bill failure to pay in full could lead to disconnection.



CALL TODAY
(855) 883-0443

*All leaks occurring after June 1st, 2016 will only be adjusted through our ServLine program. Please refer to our Leak Protection Policy for guidelines and qualifications for leak adjustments. Cancel anytime. 30-Day wait period for re-enrollment. Call to request a full copy of program protections and exclusions. Some restrictions do apply: For more information, contact ServLine (855) 883-0443. [§]New as of January 1st, 2020. Previously \$500 limit at \$1.10 a month.

LINE PROTECTION PROGRAM[†]

Line repair or replacement can be costly. Guard your home today and get up to \$10,000/Repair. Covers qualifying service line cracks or breaks occurring on your property. Covering from the property line to the foundation. Water Line & Sewer Lateral products sold separately. Please call to enroll.

WATER LINE

Residential: \$3.85 per month
Master Meter: Does not qualify

SEWER LATERAL

Residential: \$5.50 per month
Master Meter: Does not qualify

Line Protection provides \$500 for landscaping and \$500 for privately paved surfaces.
No Deductible
No Annual Limit



CALL TODAY
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[†]Some restrictions do apply: water meter, water pit, water vault, pumps, valves, back-flow assemblies. Line Protection covers customers up to 2” meter – Does not include master metered habitational. Cancel anytime. 30-Day wait period for re-enrollment. For more information, please contact ServLine (855) 883-0443.



Have a leak or a water line break...

No problem. We are here to help. This is precisely why we have sought to offer you our ServLine Protection Programs.

Now you can have peace of mind and get your water back online, all in the nick of time.

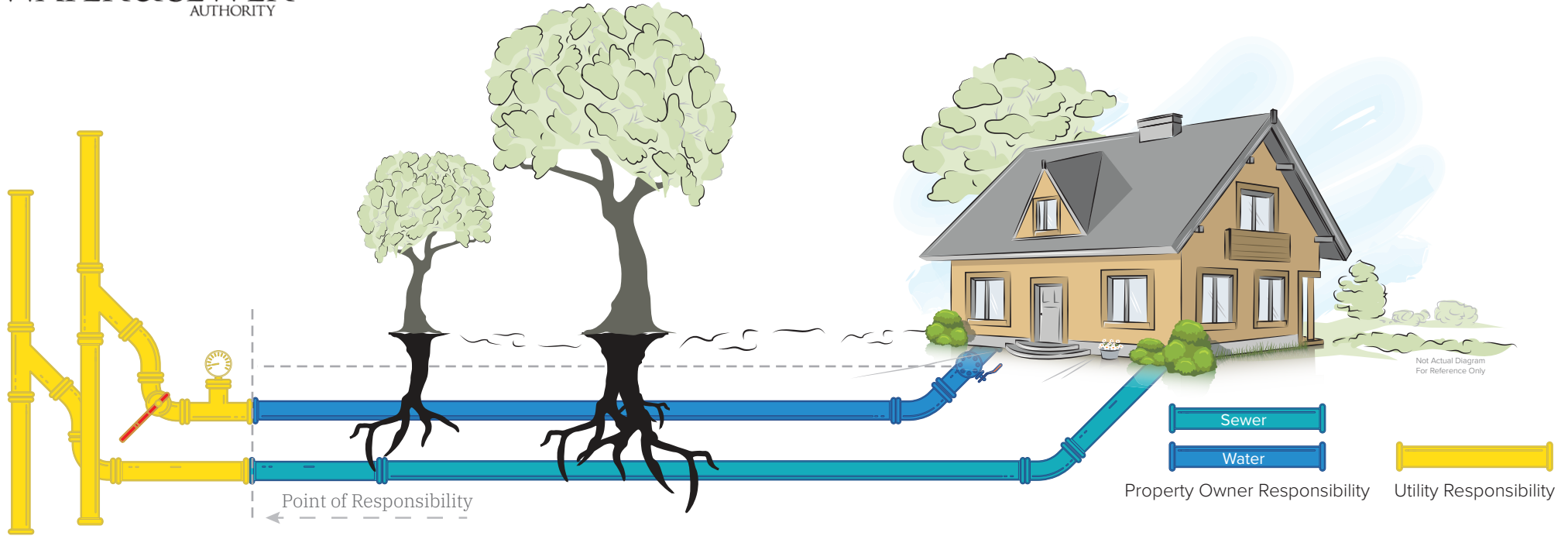


SERVLINE

SAVING WATER, HELPING PEOPLE.



Dade County Water & Sewer Authority ServLine Protection Programs Established June 1st, 2016



LEAK PROTECTION PROGRAM

When it comes to leaks, we've got you covered. The Dade County Water & Sewer Authority is expanding service to include an all-new program designed to protect your wallet.

In the event of a costly water bill caused by high-water usage from qualifying leaks or lines breakages, our ServLine Protection Program covers the overage of your costly water utility bill once the active cause of the leak has been repaired. All eligible Dade County Water & Sewer Authority customers have been transitioned to this money-saving program, but if for some reason you'd like to remove your residence from the Leak Protection Program, please call today (855) 883-0443.

WATER
LEAK

LINE PROTECTION PROGRAM

There are several reasons why your water line might break. Although materials have come a long way, nothing is ever break-proof.

Everything from erosion to soil acidity to tree roots or even the outdated practices for installing pipe can lead to issues far sooner than the expected. A house without water is hardly a home. So in the event of a water line crack or break and to get your personal infrastructure up and running again you must enroll. If you would like to expand your protection to include Line Repair and Replacement coverage call today (855) 883-0443.

WATER
LINE

SEWER
LATERAL

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