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Protection programs that provide  
peace of mind



Dade County Water & Sewer Authority†  
ServLine® Protection Programs



————— **Contact us Today** —————  
**Call 855-883-0443**

†(This Institution is an Equal Opportunity Provider)

# Dade County Water & Sewer Authority's ServLine® Protection Programs

Effective August 1, 2024

## Leak Loss Protection Program\*

Dade County Water & Sewer Authority offers protection against costly service bills caused by unexpected leaks, up to \$1,000 coverage per occurrence.

In the event of a costly water or sewer bill caused by high water usage due to a qualifying leak or line break, Dade County Water & Sewer Authority's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Dade County Water & Sewer Authority customers are automatically enrolled in our optional expanded Water and Sewer Leak Loss Protection Program and charges will appear on your utility bill. Call us at 844-883-0443 to decline protection and accept full responsibility for all excess water and sewer charges caused by a leak.

### Water Leak Loss

Residential Single Occupancy .....\$1.71 per month

Commercial Single Occupancy.....\$4.30 per month

Commercial Multi Occupancy .....\$8.60 per month

### Sewer Leak Loss

Residential Single Occupancy .....\$5.50 per month

## Line Protection Program†

Water line repair or replacement can be costly. Help guard your home today and get up to \$10,000 per qualifying repair. Covers qualifying service line cracks or breaks occurring on your property. Covering from the meter to the foundation of your home.

You are responsible for costs associated with water line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. To get your infrastructure up and running again in the event of a crack or break to your sewer line, we encourage you to consider optional line repair and replacement coverage.

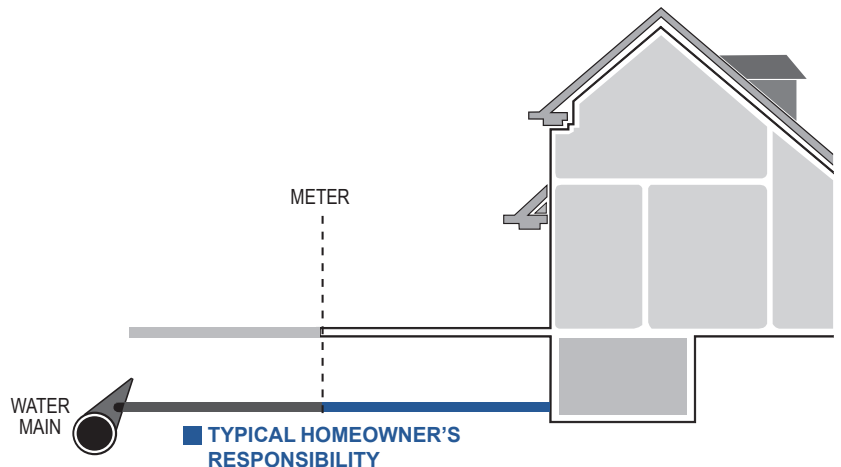
See below for Important Coverage Information. Call 855-883-0443.



### Water Line Protection

Protection for your exterior water service line provides:

- Up to \$10,000 per qualifying repair.
  - Per qualifying repair: Up to \$500 for landscaping restoration and up to \$500 for privately paved surfaces.
  - No Deductible
  - No Annual Limit
- Residential ..... \$3.85 per month



To enroll in the water line protection program,  
call 855-883-0443 today

**\*Information for the Dade County Water & Sewer Authority Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water and sewer bills due to leaks occurring after 8/1/2024 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

**†Information for the Dade County Water & Sewer Authority Line Protection Program:** Line Protection covers pipes up to 2" meter. 30-day wait period for enrollment or re-enrollment. Not Qualifying: Water meters, water meter pit or water meter vault; master metered habitational; unconnected; any pipe beyond the foundation of the dwelling or the footprint of the dwelling; irrigation systems or back flow preventers; interior pipes.

Call Dade County Water & Sewer Authority's dedicated ServLine phone number 844-883-0443, for more information and request a copy of the full terms and restrictions for any of the programs.

The financial obligations of Dade County Water & Sewer Authority Leak Loss and Line Protection Programs are backed by an insurance policy procured as part of the ServLine program.

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.